

CONSUMER OPTIMISM BAROMETER 2023

March Malaise

Insights from March 2023















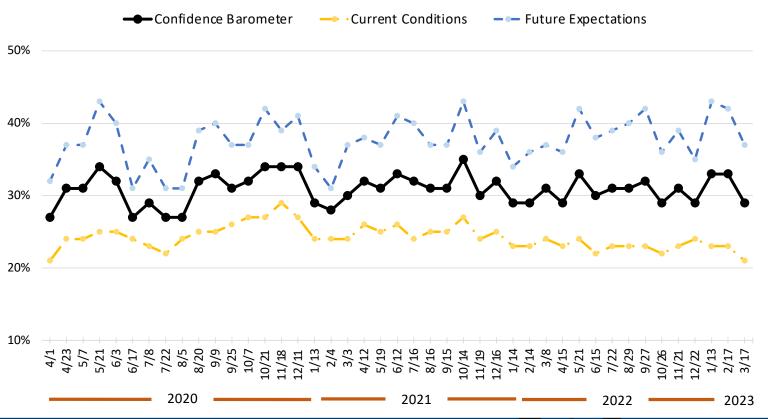




Confidence Dropped in March

CONSUMER OPTIMISM BAROMETER 2023

• Current Conditions have not been this low since the start of the pandemic





Confidence Barometer



Current Conditions

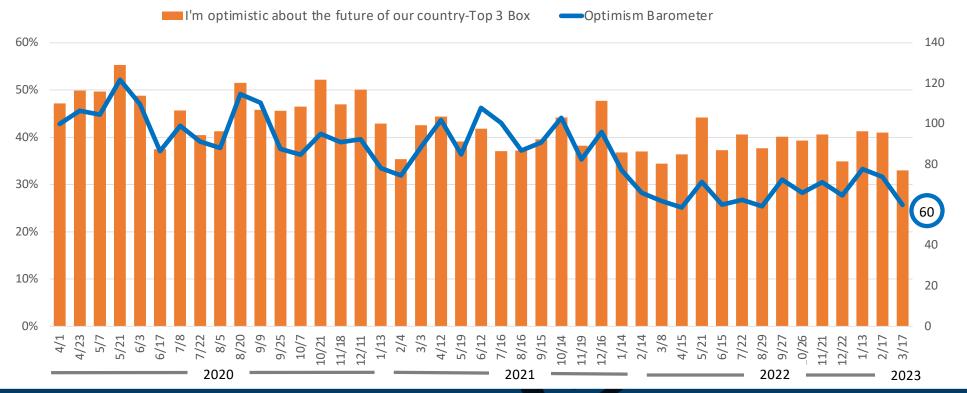


Optimism Saw a 14-Point Decline in March

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TOP 3 BOX AGREEMENT

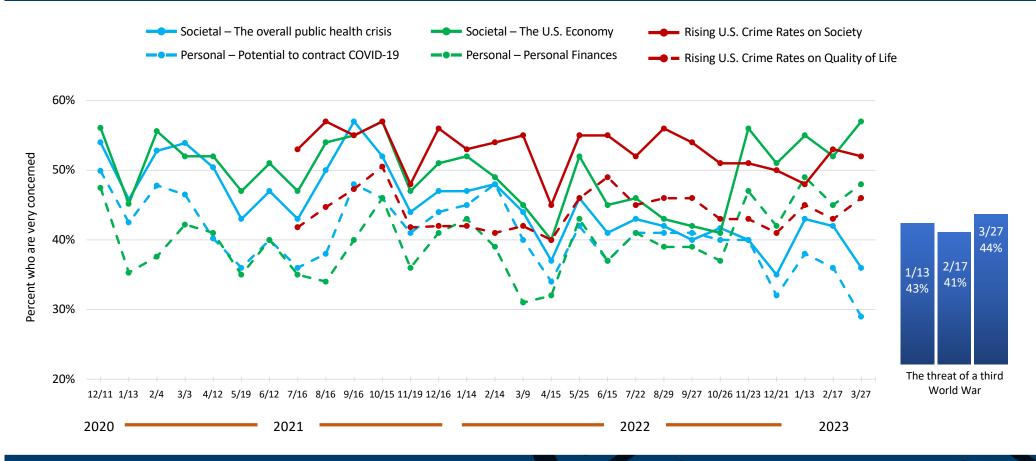
Index: April 1, 202 =100)





Crime and Economic Concerns at or Near 15 Month Highs

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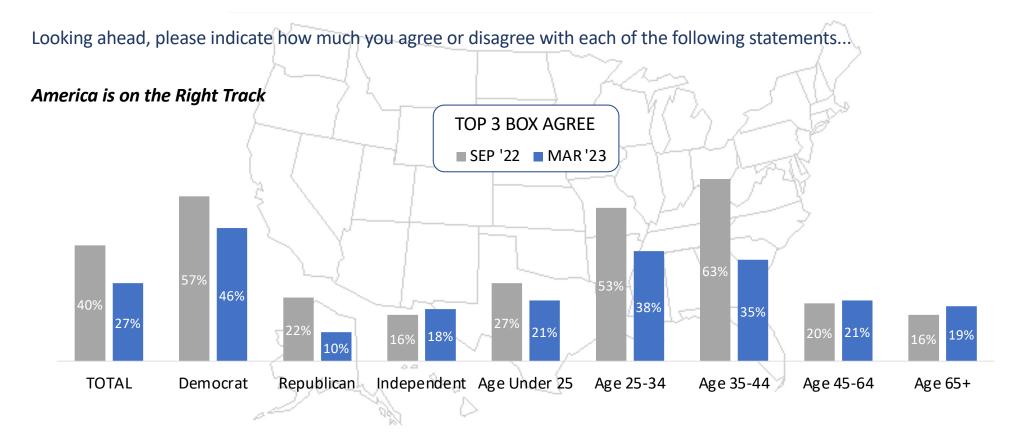
The Most Serious Issues Became More of a Concern in March

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| | TO 1 | ΓAL | Demo | ocrat | Repul | olican | Indepe | ndent |
|----------------------------------|-------------|---------|---------|---------|---------|---------|---------|---------|
| TOP 3 BOX SERIOUS | MAR '23 | FEB '23 | MAR '23 | FEB '23 | MAR '23 | FEB '23 | MAR '23 | FEB '23 |
| Inflation | 65% | 59% | 58% | 60% | 76% | 65% | 63% | 51% |
| Crime | 58% | 54% | 54% | 58% | 63% | 54% | 57% | 49% |
| Tensions with China | 56% | 49% | 52% | 49% | 66% | 55% | 48% | 39% |
| Tensions with Russia | 55% | 51% | 55% | 55% | 58% | 47% | 50% | 45% |
| Federal government leadership | 53% | 51% | 45% | 49% | 66% | 59% | 55% | 46% |
| Gun violence | 53% | 53% | 62% | 62% | 42% | 38% | 51% | 51% |
| The inflow of illegal immigrants | 47% | 48% | 40% | 49% | 63% | 58% | 41% | 36% |
| The Public Education system | 47% | 46% | 45% | 49% | 51% | 48% | 46% | 38% |
| The degradation of family values | 45% | 47% | 38% | 46% | 57% | 57% | 44% | 35% |
| Voting laws | 45% | 41% | 53% | 47% | 41% | 42% | 38% | 27% |
| The security of U.S. airspace | 45% | 45% | 42% | 45% | 52% | 55% | 42% | 33% |
| The labor/job market | 44% | 41% | 41% | 42% | 50% | 45% | 40% | 34% |
| Racial Justice | 43% | 45% | 55% | 56% | 33% | 36% | 29% | 32% |
| Climate change | 42% | 45% | 57% | 54% | 29% | 33% | 34% | 38% |
| Media reporting | 41% | 41% | 32% | 43% | 54% | 49% | 43% | 30% |
| The COVID-19 Pandemic | 29% | 35% | 39% | 44% | 19% | 27% | 23% | 26% |

Less than One in Five Strongly Believe that America Is on the Right Track

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Compared to the six months prior to the pandemic, would you say that prices are...

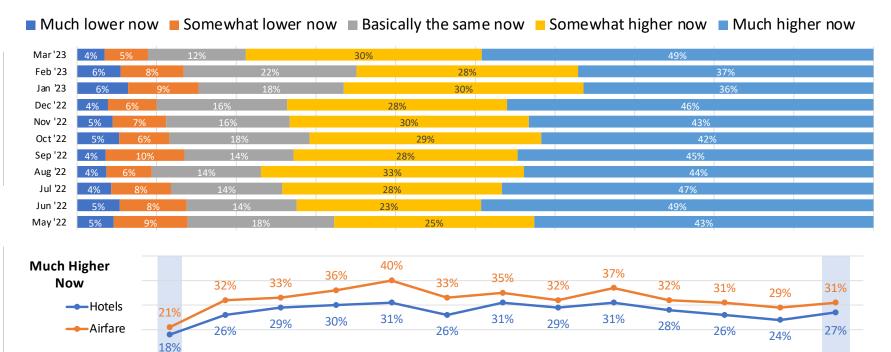
May'22 Jun'22

Jul '22

Consumer Items

Only 27% see improvement in consumer prices in coming months

Travel



Aug'22 Sep '22 Oct '22 Nov '22 Dec '22



Jan '23

TOP 3 BOX AGREEMENT

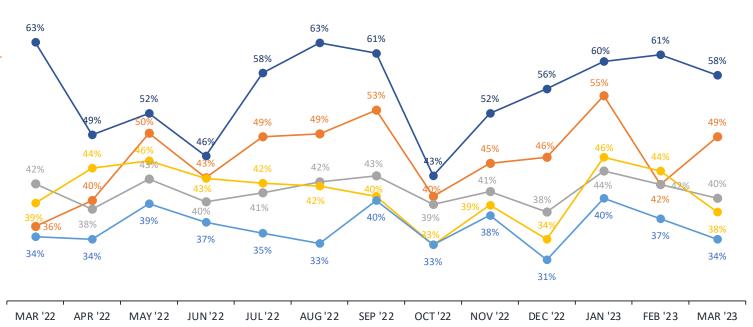
I'm likely to take a domestic business trip in the next six to twelve months

I plan to take the same number or more business trips over the next six months as I did in the six months prior to the pandemic

Taking a vacation of over 500 miles or more is a priority for me and my family in the next 12 months

I'm planning to take a major vacation this year

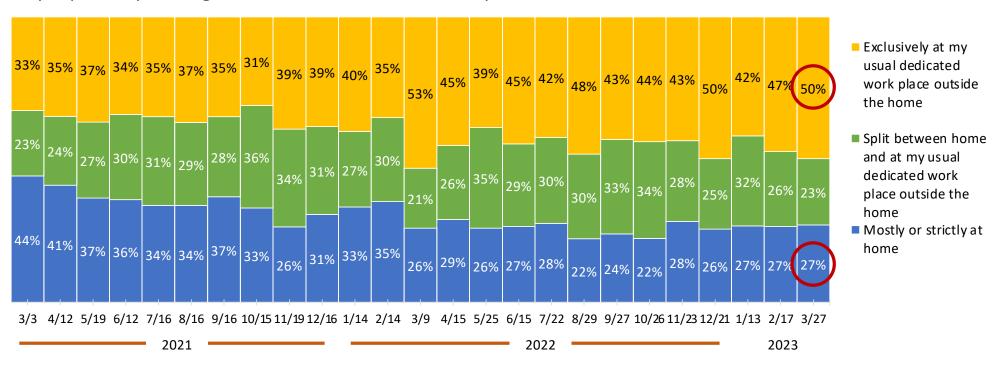
I plan to spend just as much or more money on travel in the next year as I did in the past year



In Office Work Returns to 50%

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Are you presently working from home or in a dedicated workplace?



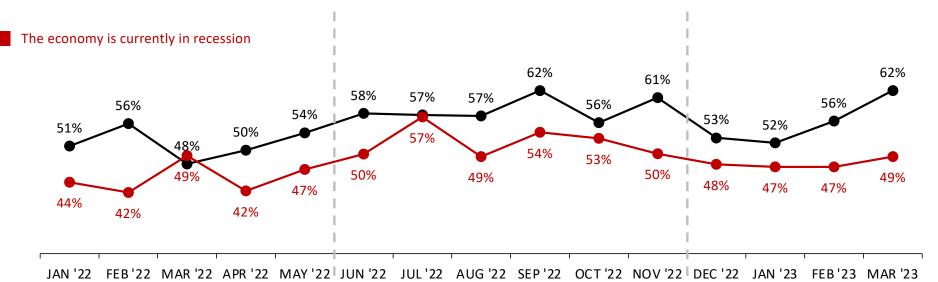
• 52% strongly agree that "the ability to work from home is something that I value or would value from my job"



Thinking about the current situation, please indicate how much you agree or disagree with each of the following statements.

TOP 3 BOX AGREEMENT

I'm more budget conscious today than I was two years ago



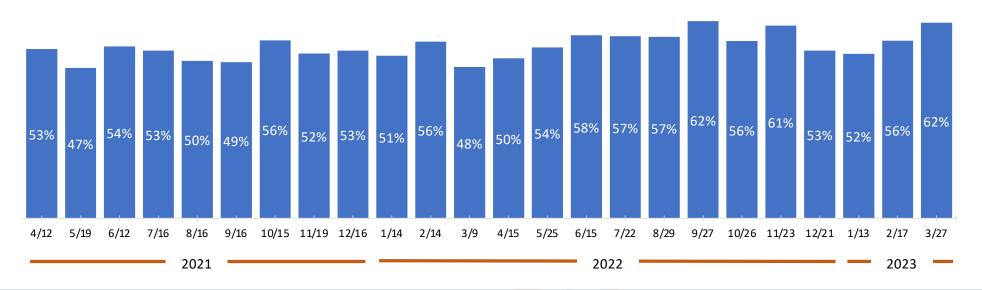
Consumers are as Budget Conscious as They Have Ever Been in the Past Two Years

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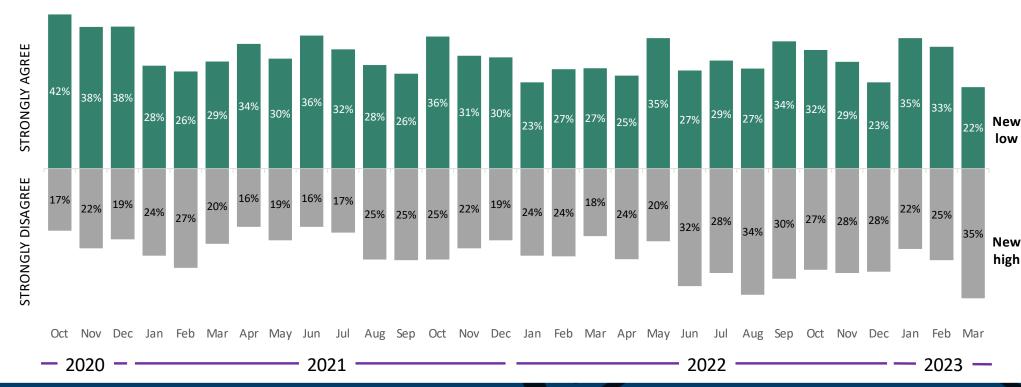
Thinking about the current situation, please indicate how much you agree or disagree with each of the following statements.

I'm more budget conscious today than I was two years ago.

TOP 3 BOX AGREE

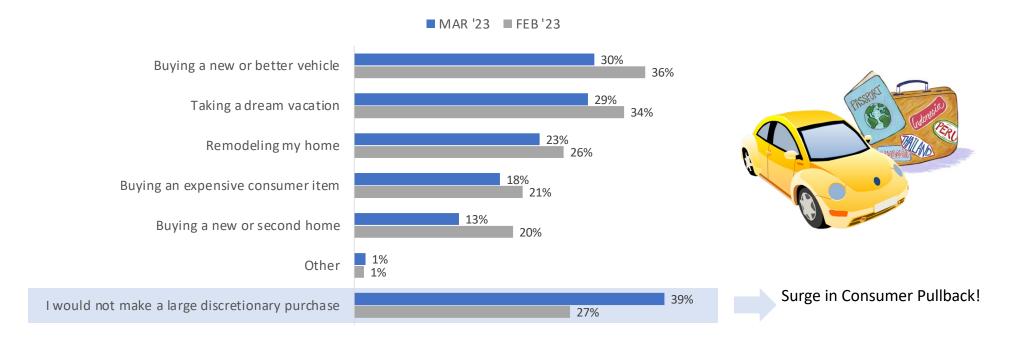


People will go back to spending freely on luxuries again in 202_





Which, if any, of the following large discretionary purchases are you planning to make over the next six months?

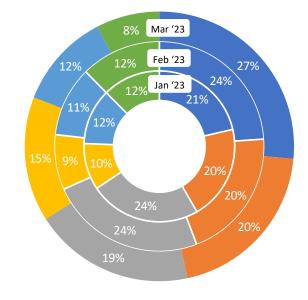


Ecomomic Uncertainty Pushes More Consumers to Savings Accounts/CDs, Over Real Estate, Stocks and Precious Metals

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If you had a significant amount of funds available to invest right now, and you could not move it until 2024, where would you feel most comfortable investing the largest portion of this money?

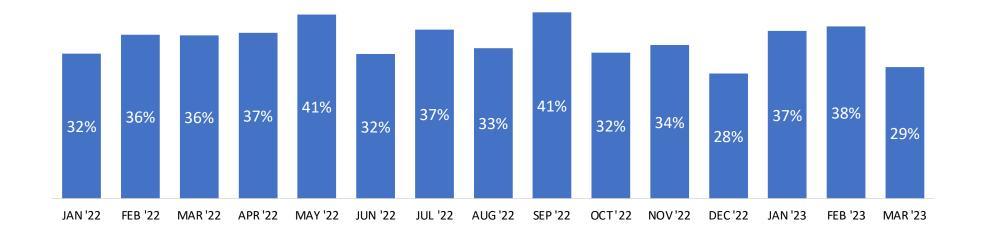
- In a fixed interest savings account or certificate of deposit
- In real estate
- In individual stocks
- In gold, silver or other precious metals
- In the cryptocurrency market
- In Individual bonds





Looking ahead, please indicate how much you agree or disagree with each of the following statements.

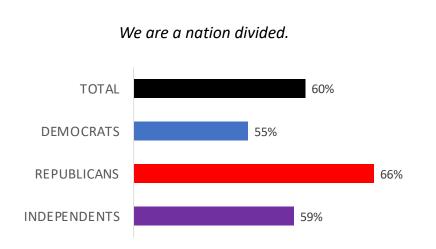
In 2023, the economy will add more jobs than it loses.

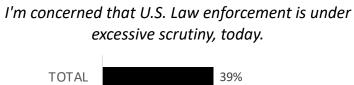


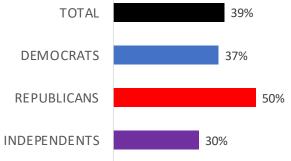
• A majority also feel it's time to reign in COVID Emergency Powers

Please indicate how much you agree or disagree with each of the following statements

TOTAL AGREEMENT



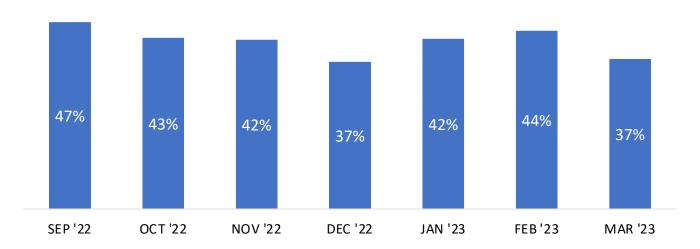




Looking ahead, please indicate how much you agree or disagree with each of the following statements.

I'm happier now than I was a year ago.

TOP 3 BOX AGREE



Higher Education Under the Microscope

CONSUMER OPTIMISM BAROMETER 2023

The Supreme Court should block the current administration's plan to forgive student loans.

| | TOT | DEM | GOP |
|---------------------|-----|-----|-----|
| AGREEMENT | 50% | 45% | 64% |
| STRONG AGREEMENT | 36% | 30% | 49% |

In general, U.S. Colleges and Universities are a good value for the cost.

| | TOT | DEM | GOP |
|---------------------|-----|-----|-------------|
| AGREEMENT | 44% | 71% | 57 % |
| STRONG AGREEMENT | 26% | 52% | 36% |



| I feel that U.S. armed forces are well prepared for any imminent international threats. | | | I believe that the two major party candidates for President in 2024 will be Joe Biden and Donald Trump. | | | | |
|---|-----------------|-----------------|--|----------------------------------|---------------------------------------|-------------|-----|
| | тот | DEM | GOP | | тот | DEM | GOP |
| AGREEMENT | 62% | 76 % | 50% | AGREEMENT | 58% | 62 % | 60% |
| S T R O N G A G R E E M E N T | 42% | 52% | 32% | S T R O N G A G R E E M E N T | 40% | 41% | 46% |
| Governm | ent spending is | out of control. | | | eseen circumstar should be relativ | | |
| | тот | DEM | GOP | | тот | DEM | GOP |
| AGREEMENT | 62% | 59% | 86% | AGREEMENT | 69% | 70% | 69% |
| S T R O N G A G R E E M E N T | 54% | 36% | 74% | S T R O N G A G R E E M E N T | 46% | 47% | 48% |

U.S. Corporations today should put a focus on being environmentally responsible, even if it reduces profitability

| | тот | DEM | GOP |
|----------------------------------|-----|-----|-----|
| AGREEMENT | 67% | 78% | 53% |
| S T R O N G A G R E E M E N T | 45% | 59% | 31% |

I believe that it is appropriate for my state government to prohibit the sale of gas-powered vehicles beginning in 2035

| | тот | DEM | GOP |
|----------------------------------|-----|-------------|-----|
| AGREEMENT | 39% | 57 % | 22% |
| S T R O N G A G R E E M E N T | 22% | 33% | 12% |

